

# HAPPENING NOW: Moving to MyPatientVisit

We've upgraded our electronic medical record in order to provide better security, online experience and patient care. As a result, you will now be able to view your medical records with Springfield Clinic Eye Institute Providers through MyPatientVisit, a patient portal dedicated to your eye care.

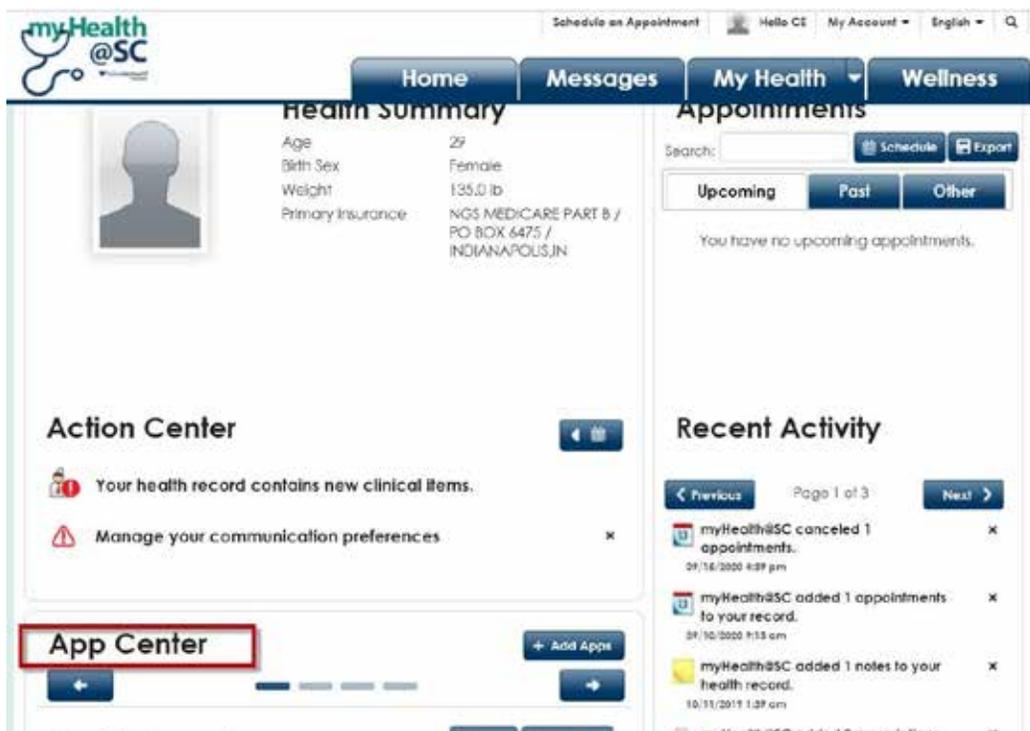


## How to Access MyPatientVisit

If you already have access to and use myHealth@SC (FollowMyHealth) to view your Springfield Clinic medical records, you can now access your MyPatientVisit account by following the steps below.

### Accessing MyPatientVisit through the Desktop

1. Go to [www.SpringfieldClinic.com](http://www.SpringfieldClinic.com), and then click **Patient Portal Login** in the upper right-hand corner of the page.
2. Once you sign in, scroll down if needed to the **App Center**.



3. Click **MyPatientVisit**.



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4. Click **Continue** to acknowledge the external content warning. Once you do, you will be taken to the MyPatientVisit page.



5. Click on your profile.



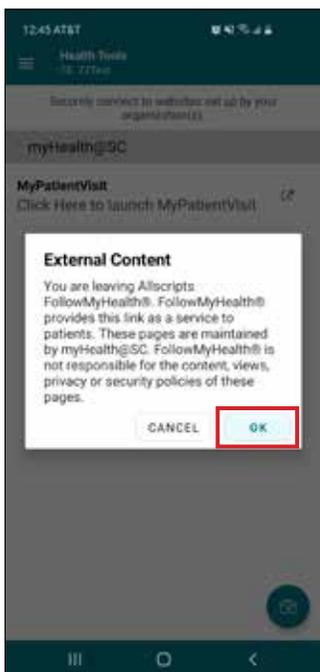
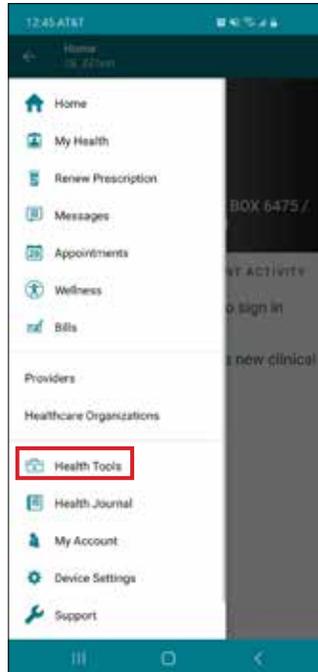
6. Click the **I want to...** drop-down arrow, and then select which task you want to do, **Send a Message** or **View My Document Summaries**.



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## Accessing MyPatientVisit through the Mobile App

1. Open the FollowMyHealth app, and then log in.
2. Tap the menu button.
3. Tap **Health Tools** in the bottom section.
4. Tap **Click Here to launch MyPatientVisit**.



2. Tap **OK** to acknowledge the external content warning. Once you do, you will be taken out of the FollowMyHealth app and into your device's web browser. It should log you in automatically.

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6. Tap on your name/profile picture.



7. Tap the **I want to...** drop-down arrow, and then select which task you want to do, **Send a Message** or **View My Document Summaries**.

**Please note:** Whenever you log off of MyPatientVisit, you will see a button that says **Pay My Bill**. As a Springfield Clinic patient, you must pay your bill through our own website and cannot use this portal. Please call 217.528.7541 and ask for Patient Accounting if you have any questions about paying your bill.